



**1. Arachova, Delphi**  
**2. Palaios Aghios Athanasios, Kaimaktsalan**

*Dear guests,*

*we are happy to welcome you to one of our accommodations. We wish you a wonderful stay and we remind you that we are near to you at any time. Our primary goal is to make your stay as comfortable as possible and to help you to have a memorable time. We are very pleased when visitors felt..." Like home"!*

*We would like to ask you to consider the following rules of operation of the house so that we can offer the best conditions to the next visitors:*

1. Smoking is not allowed. Additional cleaning fees can be applied to remove odor and stains. If you feel the need to smoke, you can use outdoor areas.
2. Please respect the quiet hours: 23:00-07:00 & 15:00-17:00
3. You should not change the arrangement of the furniture and move it outdoors, there is a risk of causing significant damage.
4. All inappropriate anti-social behavior as well as illegal activities are prohibited by law. There will be a requirement to leave the property.
5. Before each reservation, a check on the functionality of the accommodation is being performed. However, if you find that something is not working properly, please inform us immediately so that we can fix it.
6. Damages and destructions caused by the guest's fault are borne by the same.
7. For fire prevention and everyone's safety, please do not leave electrical appliances on when are not in use or when you leave the property (electrical appliances, heater, fireplace).
8. If you want to use your fireplace, we provide you the first basket of wood (free of charge). If you need more wood, there is an additional charge (€15/basket). Please, in case you want to use the fireplace, inform the manager of the accommodation before your arrival at least one day so as to ensure the gathering of the wood. Always make sure the fire is out before going to bed or before leave the accommodation. It is forbidden to bake in the fireplace as well as to burn other materials that can dangerously raise the combustion temperature in the hearth. There is a serious risk of fire.
9. The property is child friendly who attend the site with the exclusive and continuous supervision of their parents - guardians. The owning company is not responsible for any accidents, injuries or illnesses that occur on site or in the facilities.
10. Keep the accommodation secure and lock the doors and windows when you leave the house. The owner is not responsible for the loss of guest's personal items or valuables. We inform you that there are safes for storing valuable personal items.
11. It is not allowed the entrance to accommodation to people who were not declared at the time of booking and without prior written information and approval of the owning company. It is not allowed to exceed the declared occupancy at the time of booking.
12. If you use cosmetics, make-up products, water creams or sunscreens, please remove them first before coming into contact with the sheets, pillows and towels of the accommodation.

13. In the accommodation there are towels, bathrobes etc. which are not allowed to go outside the house.
14. The daily cleaning service is not included in the rental price. Sheets and towels are changed every third day except Sunday. At the guest's request, additional cleaning of the accommodation is possible for the amount of 10 euros / hour and includes making beds, sweeping and mopping.
15. Do not throw toilet paper, gynecological and baby products into the toilet, there is a risk of clogging the drain and overflowing the sewage. The cost of repairing the damage is borne by the visitor.
16. Extreme weather conditions: No refunds for extreme weather conditions.
17. Pets: One pet – dog - weighting up to 8 kg is allowed. For the stay of pet in the accommodation, a guarantee of 500 euros is paid. In any case, the company must always be informed and agreed before the arrival of the guest.
18. The owner company may refuse the reservation to guests who did not comply with the above rules in their previous stay.

We wish you a pleasant stay and we will be glad to accommodate you in the future!

Thank you for your understanding and support,

*Rock Dandy*

*Administration Team*