

House Rules & Useful Information about the Rock Villas

Dear Guests,

We are delighted to welcome you to Rock Villas. It is our great pleasure to host you and ensure that you enjoy a comfortable stay that feels just like home. Our mission is to help you create beautiful, relaxing moments with your beloved ones.

To keep everything smooth and pleasant, we kindly ask you to keep in mind the following:

General Guidelines

- **Smoking:** For your comfort and hygiene, the house is smoke-free indoors. You are welcome to use the outdoor spaces if you wish to smoke.
- **Quiet hours:** According to Greek law, quiet hours are 15:00–17:00 and 23:00–07:00.
- **Care of the property:** Please enjoy the Villa as if it were your own home. Keep furnishings in good condition and avoid moving indoor furniture outside, as weather may cause damage.
- **Maintenance:** Should anything not function as expected, kindly inform us immediately so we can assist you promptly.
- **Appliances:** For safety and energy saving, please switch off electrical devices (air-conditioners, fans, chargers, hair straighteners) when not in use or when leaving the Villa.
- **Children:** The Villa is family-friendly, but children must always be supervised, especially around the pool, stairs, and outdoor areas.
- **Security:** Please lock doors and windows when leaving the Villa. Safes are available for your valuables.
- **Guests:** Only registered guests are allowed to stay overnight. Please let us know in advance if you wish to invite additional visitors.
- **Linens & Towels:** Bed sheets and towels are provided for your comfort. Kindly avoid using them with makeup, tanning lotions, or other products that may cause stains. Beach towels are not included, so we recommend bringing your own.
- **Cleaning:** Linen and towel changes, as well as room refreshes, are carried out every third day (except Sundays). Additional cleaning is available upon request at €10/hour.
- **Waste & Recycling:** Please use the designated bins provided inside and outside the Villa. We encourage recycling and kindly ask not to leave food or trash outdoors, as it may attract insects.
- **Water:** Santorini has limited water resources. Please help us conserve by using water responsibly.

Pets

We warmly welcome one furry friend (up to 8kg). Think of it as your little one on holidays— we provide a basket and accessories for comfort. Please just let us know in advance so we can prepare.

Pool & Jacuzzi

- Operating May–October.
- Please shower before use and wear swimwear.
- Children must always be supervised especially around the water.
- For your comfort, avoid entering right after heavy meals or alcohol.
- Running or jumping is not safe around the pool area.
- Pets are not allowed in the pool.
- Jacuzzi heating is available on request with an additional charge of €45/day (please notify us 48h in advance).

Arrival & Departure

Map Coordinates: [36.359489, 25.446843](#)

Upon arrival, please have your passport/ID ready for registration.

- **Check-in:** 15:00–22:00 (free of charge).
- **Late arrivals:** upon request/might be charged.
- **Check-out:** 11:00.

Emergency Contacts

For your safety and peace of mind, here are the local emergency numbers in Greece:

- **General Emergency:** 112
- **Police:** 100
- **First Aid / Ambulance:** 166

Helpful Tips

WiFi: High-speed internet is available.

Network: RockVillas

Password: enjoyrocklife!

Car Rental: Santorini's streets can be narrow. We recommend choosing a small vehicle (e.g., Toyota Yaris, Opel Corsa) for easier driving and parking.

We truly hope you enjoy your stay and create wonderful memories here.

With warm regards,

The Rock Villas & Rock Dandy Team

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www.rockvillas.gr

Santorini | Arachova | Nymfaio

Greece